



Jamie Moxon

Experience

April 2021-Present

Cloud Engineer • Shaping Cloud



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July 2019-April 2021

System Administrator • Brookes Bell

At his time at Brookes Bell, Jamie influenced the company into using cloud technologies and tools and start a “cloud first” approach to IT. Jamie started the migration to Microsoft based cloud technologies such as Microsoft Endpoint Manager (Intune) and a SharePoint migration of all company data, and Azure blob storage for backup & archive.

During the COVID-19 pandemic, the projects such as the migration to Azure Active Directory, SharePoint and Microsoft Teams aided in the company to go full remote working without much issue.

Jamie also kept the existing Windows & Linux based infrastructure up to date and kept a maximum uptime of the IT Infrastructure.

Nov 2016–July 2019

Technical Specialist • point64/ABC Managed solutions

During the time at point64/ABC, Jamie has gained a vast amount of knowledge and enhanced his skills in numerous areas and technologies, such as designing cloud-based solutions for clients, Administering Office 365, Windows Server (2012 & 2016) and other applications. During this time, Jamie worked on a 1st line, 2nd line and 3rd line technical support within an ITIL aligned environment.

Jamie has also enhanced his communication and personal skills throughout whilst dealing with users via telephone calls, meetings and through email.

Jamie has also taken a large interest in cloud-based environments such as Microsoft Azure and Amazon Web Services.

May 2015–Nov 2016

IT & Social Media Manager • P R Scully & Co Solicitors

Technical Skills

- Microsoft 365 – General user/mailbox creation, On-premise sync (Azure AD Connect), Azure Active directory, SSO setup for applications
- Azure Active Directory – Azure AD migration, Security configuration, User/group management, Conditional Access
- Endpoint Manager/Microsoft Intune – Device Enrollment, Device configuration, application configuration, Security, iOS & Android policies
- Windows Server (2012, 2016 – Active Directory, File Shares, Print server, Remote desktop Services, Azure migration of servers
- Okta – SAML integration, Integration with key business applications, Identity management
- Windows 10 – Setup, integration, and support
- Microsoft Azure – General administration, knowledge of different Azure products, i.e. databases, Virtual machines, Cost management, Migration & Backup
- Networking – DNS, DHCP, Wi-Fi Set up etc
- ITIL – Managing a busy IT helpdesk in an ITIL environment, setting up change approval requests etc
- Agile working methods

Education

Liverpool John Moores University – 2011 to 2015

- Jamie completed a 4-year sandwich degree in Computer Forensics and gained a first overall.

Microsoft Azure – Certified Azure administrator (associate)

Microsoft 365 – Enterprise Administrator (Expert)

Microsoft 365 – Certified Security Administrator (associate)

References

Available upon request